

Hill County Operational Changes Report

4.21.2020 as of reports received by 4pm

County Operation Updates

911 Addressing Office – By appointment only. Most requests for services can be handled via phone
Extension Service – Offices are open by appointment only, all meetings and face-to-face programming have been canceled through May 4th. All travel around the County is required to be approved by administration as mission critical to be allowed.

Tax Office – Closed to public traffic but most operations can be handled via online services.

District Clerk – Closed to walk-in traffic but for pro-se filings, call for an appointment

District Attorney - Open

County Clerk – Closed to Public Traffic, marriage license by appointment only

County Attorney – Open by Appointment Only

Auditor's Office – Open

Treasurer's Office - By Appointment Only

District Judge – Open by Appointment Only but holding court for essential cases

County Court at Law - Open by Appointment Only but holding court for essential cases

Justice of the Peace Precinct 1 – Closed to public traffic but most operations can be handled via online services and phone calls

Justice of the Peace Precinct 2 – Closed to public traffic but most operations can be handled via online services and phone calls.

Justice of the Peace Precinct 3 –Lobby closed. Available by phone and email.

Justice of the Peace Precinct 4 - Open

Veterans Service – Open by appointment only

County Judge and Commissioners – All open for business as normal

Election Services – Open

Sheriff's Office – Operations as normal but complying with state mandate of Jail Commission for no visitors allowed at jail. Walk-ins are being screened

County Constables – Operations as normal

Schools

Hill College - Due to the increase in COVID-19 cases throughout Texas, the President's extension of the CDC guidelines until April 30, 2020, and Governor Abbott's Executive Order to close public schools until May 4, 2020, Hill College offices will be closed to the public until further notice. Employees who have been deemed as performing essential functions will be notified, approved and scheduled by their supervisors to be on a campus/center. All college events, on or off campus, have been cancelled through May 15, 2020. This includes, but is not limited to, recruitment events, tours, student programs, performances and commencement. All Spring 16-week, 2nd 8-week, and dual credit courses will continue to operate through distance education through May 15, 2020. All instruction that can be moved online/remote/distance education should be moved. Continuing Education courses will continue to be assessed.

Public Schools – Governor's order extended required campus closures to extend through May 4th.

Cities

Mertens – City Offices are closed to foot traffic. All business can be conducted via mail, drop box, email or phone. City Secretary can be reached at 254-221-5620

Hubbard – City of Hubbard has issued a shelter-in-place order

Blum – Working only through dropbox and telephone

Itasca – Itasca Volunteer Fire Department Cinco de Mayo Celebration has been canceled. Itasca declared a disaster on 4/20. City Hall is modifying employee hours, and the Easter Egg Hunt that was scheduled for 4/4 has been canceled.

Malone – City Hall is closed to walk-in traffic until further notice. Business is being handled via email, phone calls and payments in the drop box

Mt. Calm – City office closed to the public until 4/27. City Secretary is working and will take phone calls, correspondence left in night drop box. The public library is closed until 4/2 as well.

Hillsboro – Disaster Declaration has been issued. City Hall is closed to walk-ins and handling payments through drive-through only and the Hillsboro Library is closed to walk-in traffic but providing modified services to check out items if patrons call in advance and the

Whitney – Disaster Declaration has been issued. City offices operating but closed to walk-in traffic. Library is closed to walk-in traffic

Medical Services

Hill Regional – Has administered 41 tests with 4 positive results and 6 test results still pending. This does not include numbers for Ascension Providence. We have not received information on their numbers at this time. Changes to operations and visiting hours.

- Access point now limited to the Registration & Admitting entrance. (Across from elementary school)

- Admission entrance accessible 7:00 a.m. – 6:00 p.m. Monday – Friday, 7:00 a.m. – 3:00 p.m.

Saturday, Closed Sunday.

- No one under the age of 16 will be allowed to visit patients, only one visitor permitted at a time.

- Verbal screenings and temperature checks will be conducted on all individuals entering Hill Regional.

- Cafeteria is closed to sit-in dining until further notice.

****A notice to all local vendors: Only Drew Beardon is authorized to issue a purchase order or purchase an item on behalf of Hill Regional Hospital.****

Family Home Health Care of Whitney – No changes to services provided at this time.

Whitney Family Medical Center – Has administered 14 tests for COVID-19. All have been returned negative.

Whitney Urgent Care – Has administered 73 tests and 71 have been returned negative with 2 test results still pending. Open with normal operating hours from 8am to 8pm Monday to Saturday and Sunday 12pm to 6pm. Testing kits for COVID are available, however patients must meet certain CDC guidelines such as running a fever, flu negative, a respiratory condition, or are in a high risk population such as elderly in order to be eligible to be tested. They are not doing drive-through testing and require screening before a decision on whether to administer a test or not will be made.

Utilities

HILCO – HILCO employees whose responsibilities allow them to work from home are now working from home. The Elm Mott Office has been closed and only minimal staff is located at remaining 4 business offices. The Civic and Event Center is closed.

Oncor - Implementing changes in the way we perform services in the field and we are committed to meeting the needs of all of our customers. As of today, Oncor offices are closed to the public, we implemented social distancing and temperature screenings at designated entry points. Also, all employees who have the capability to perform their work remotely are being directed to do so.

Churches

Our Daily Bread Food Bank Whitney – Hours of Operation remain the same, but clients are not allowed in the building. They drive up to the warehouse door and communicate with volunteers there. Additional safety precautions are being taken and the pantry is currently well-stocked.

Lake Whitney Ministerial Alliance Benevolence - Clients cannot enter the building

First Baptist Church of Hillsboro – Services for the weekend of March 22 are canceled. Wednesday services for March 25th are cancelled. The Church office is currently opened for normal business hours, and services for March 29th will be evaluated on March 23rd.

King Memorial United Methodist Church, Whitney – As of Sunday, March 15 all face-to-face activities have been suspended. Worship is offered online via Facebook. Sunday School and all other meetings utilize video conferencing. Most of office staff is working from home and office is closed to walk-in traffic.

Isaiah's Place – Office is closed to traffic and all activities are being conducted online via FB live

FUMC Hillsboro – Online only worship via facebook live at 10am on Sundays. No other gatherings are taking place but their office is still open

Church on the Hill – All services have been suspended until after April 1st. They are live streaming on Sundays at 10am and during the week at various times yet to be determined.

Lakenon Baptist – Bible studies have been canceled and Sunday Morning Worship will be broadcast on FB Live at 11am. No onsite service until April and they will revisit extending if circumstances dictate.

First Methodist Church Mt. Calm – closed until 4/5/2020

Church of Christ Mt. Calm – Suspending services until 4/5/2020

Blum Churches – All Blum Churches are currently closed

Businesses

Lake Whitney State Park – Passes for day use must be pre-purchased online before arriving at the park. Reopened for day use only as of April 20th. Hours are 7am to 7pm. Group gatherings of more than 5 are not allowed. Facemasks are required to be worn while at the park.

Cornerstone Funeral Home – Offices remain open, but all memorial services are limited to no more than 10 people in attendance.

Sonic – Itasca – Modified hours 7am to 10pm

Tommy's Restaurant in Blum – food available for pick up orders from 5am to 10pm

RB's Automotive – Problem calls and will pick up cars

Redneck Bar and Grill – Delivery and pickup available

Karen's Burrito Shack Itasca – closed

Citizen's State Bank Itasca – Conducting business through Drive Through Only. Office is closed.

Loretta's Stitch N Stuff - Whitney – Closed until 4/1

Lake Home Realty – Office Closed, but services still being provided remotely

Stitchin' Shack/ UHaul – No Changes to hours, but increased sanitizing efforts and will provide curbside pickup for machine or embroidery jobs and respecting suggested guidelines and monitoring for updates